

AFRICA STANDARDS AND CERTIFICATIONS (Pty) Ltd (ASC) is committed to delivering high-quality services that consistently meet or exceed customer expectations. We strive for excellence in all our operations and continuously improve our processes to enhance customer satisfaction

Our quality policy is based on the following principles:

- 1) **Customer Focus:** We prioritize understanding and fulfilling the needs and expectations of our customers. By listening to their feedback and requirements, we aim to provide services that create value and exceed their expectations.
- 2) **Quality Excellence:** We are dedicated to maintaining the highest standards of quality in all our activities. Through rigorous quality control measures and adherence to industry best practices, we ensure that our services are reliable, safe, and of superior quality.
- 3) **Continuous Improvement:** We foster a culture of continuous improvement, encouraging all personnel to actively contribute to the enhancement of our processes, products, and services. We constantly seek opportunities to optimize efficiency, minimize waste, and enhance overall performance.
- 4) **Personnel Empowerment:** We recognize that our personnel are our greatest asset. We provide a supportive and empowering work environment that encourages their professional growth and development. By nurturing a culture of teamwork, innovation, and open communication, we harness the collective knowledge and expertise of our workforce.
- 5) **Compliance and Accountability:** We are committed to complying with applicable legal, regulatory, and industry requirements. Our quality management system is designed to ensure adherence to these standards, and we take responsibility for our actions and strive for transparency in all our business practices.

Through the effective implementation of our quality management system, we aim to achieve operational excellence, exceed customer expectations, and maintain our position as a trusted provider of high-quality services.

This policy applies to all personnel performing verification activities on behalf of ASC and it is reviewed every two years.

Managing Director Name: B. A. Khanyile

Managing Director Signature: 

Date: 24/082024